QUICK REACTION FORCE
A RAPID RESPONSE REFERRAL PROGRAM
Founded in 2012, IAVA’s unique Rapid Response Referral Program (RRRP) has long been a high-tech, high-touch comprehensive care management and referral service for veterans in need.

For seven years RRRP has been in the pilot stage and is now ready for prime time. Renamed the Quick Reaction Force (QRF), the polished program is going live in 2020, ready to help more veterans than ever before.

In keeping with RRRP’s spirit, QRF identifies and validates partners that can help veterans. Streamlining the program allows IAVA the bandwidth to help exponentially more veterans in need.

No matter the issue, be it navigating the VA, confronting significant challenges (like unemployment, homelessness, legal, financial or mental health struggles), weighing continued education or requesting peer support, QRF is here to help.
QRF PROMISE

- QRF will validate and authenticate any programmatic partner prior to working together
- QRF will always be here as the only program available for any veteran or family member of any generation of any discharge status who needs help
- QRF will provide five-star service while helping veterans connect quickly to resources they need
- QRF partners will provide ongoing peer support
- QRF ensures HIPAA standards are always met
- QRF and IAVA will never share client data
- QRF information will continue to help fuel IAVA’s advocacy work

Since the pilot began, IAVA has helped 9700 Clients
A veteran in need goes online and completes QRF’s Digital Intake Form

Within 24 hours, during the time chosen, an IAVA approved partner calls the veteran

A Veteran Care Manager supports the veteran on his / her journey

Based on trust and results, a strong and reliable one-on-one bond is built

A Veteran Care Manager remains a phone call or email away, standing by to help 24/7

QRF will respond to clients within 24 hours
“My Care Manager takes the time to understand my complicated needs and issues. The support she provides me has made the biggest positive impact on me since I transitioned out of the military.”

“I was literally at the point where I had lost all hope. I had never been so low for so long. Then IAVA stepped in and got me the support that I had been searching for, for way too long. Without that help, my life would still be in shambles.”

For urgent help call 1-855-91-RAPID to talk with a Veteran Care Manager immediately.
While in the pilot, IAVA was unable to staff for demand. Beginning in 2020, IAVA will utilize approved partners to handle overflow.

QRF will increase clients served by 20% year over year.